

Acwa Operations is committed to enhance organizational and asset resilience by fostering its overall ability to continue to operate during disruptions while operating and maintaining Desalination and Power Plants, and Industrial Utilities. Acwa Operations' management shall implement a Business Continuity Management System (BCMS) that meets the requirements of ISO 22301:2019, within the scope of BCMS implementation, incorporating the following elements:

- Ensuring the applicable legal, regulatory and customer requirements are met;
- Ensuring strict adherence to Acwa's crisis management and cybersecurity frameworks;
- Establishing Business Continuity objectives to support Acwa Operations' strategic plan;
- Ensuring to assess the impact that disruption of activities would have on delivery of desalinated water and electricity;
- Ensuring that the operational vulnerabilities and risks of disruption are identified, assessed, and proactively controlled through the enterprise risk management framework;
- Identifying a range of business continuity strategies and solutions for the resumption of deliveries of water and electricity at an acceptable capacity and within agreed time frames;
- Establishing and implementing Business Continuity Plans and procedures for warning and communication, responding to incidents and return to business as usual;
- Promote personnel awareness and competency development to assure business continuity capabilities;
- Ensuring that business continuity readiness is periodically tested;
- Continually improving the organization's capability to remain effective during disruptions.

Management will conduct periodic review of the business continuity policy and ensure continual system upgrade and improvement and shall further communicate this policy within the organization and make it available to interested parties.

A handwritten signature in black ink, appearing to read 'M. York'.
A small logo consisting of a stylized 'Y' shape.
Egnyte Sign - 60d8f49f23

Matt York
President Acwa Operations