

Acwa Operations is committed to providing each business unit with appropriate Operational Technology Systems (OTS) and Information Technology and Communication (ITC) resources to support the assured Operation and Maintenance of the Desalination and Power Plants, and Industrial Utilities. Acwa Operations Management shall implement an Information Security Management System (ISMS) that meets the requirements of ISO 27001:2022 incorporating the following elements:

- Ensuring that information security objectives are established, and performance is periodically monitored.
- Implementing adequate controls to safeguard Acwa Operations' plants, Business System, and information assets.
- Developing and implementing a business resilience and continuity plan.
- Implementing information security awareness program for all the Acwa Operations employees.
- Ensuring that all software installed in all ITC & OT systems at Acwa Operations is subject to the licensing provisions of the provider and only authorized software shall be used at all times.
- Ensuring that all information security breaches are reported, investigated, resolved, and closed.
- Ensuring that a culture of compliance towards information security is advocated and promoted.
- Confidentiality of information is assured in accordance with best practices.
- Ensuring to fulfil applicable regulatory and legislative requirements.

Management will conduct periodic review of the ISMS framework and policy and ensure continual system upgrade and improvement and shall further communicate this policy within the organization and make it available to interested parties.


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